

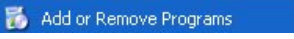


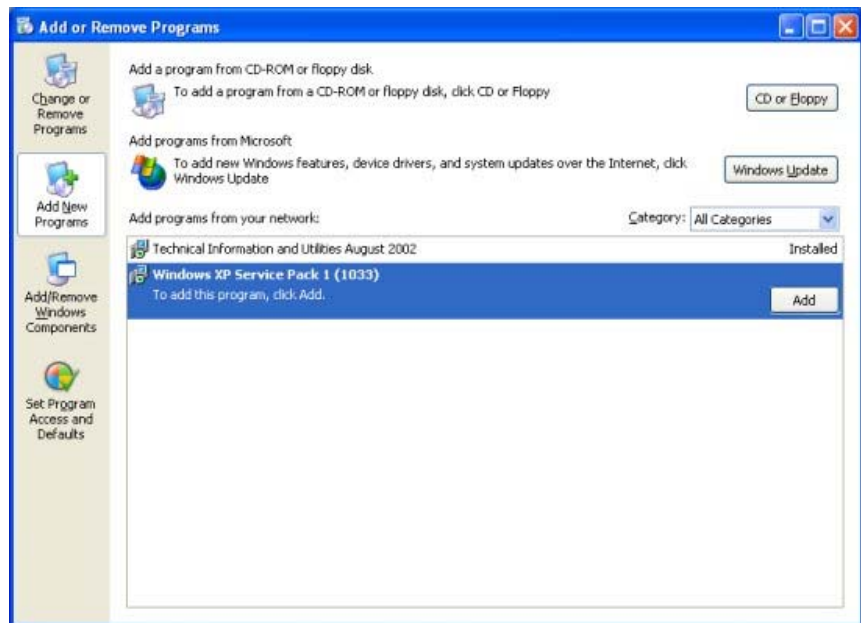
## Installing Service Pack 1 for Windows XP on your new laptop

Make sure you are connected to the HSC-STUDENT network within the Health Sciences Center via a wired connection. Do not attempt this update via a dial-up connection, or via a wireless connection.

Click on the  Button, then click on .

When the Control Panel windows opens, double click on the icon titled .

From the left hand panel of the Add or Remove Programs window, select "Add New Programs", you will see the "Windows XP Service Pack 1 (1033)" listed in the right hand panel, highlight it and click the "Add" button, the Windows XP Service pack Setup Wizard will start.

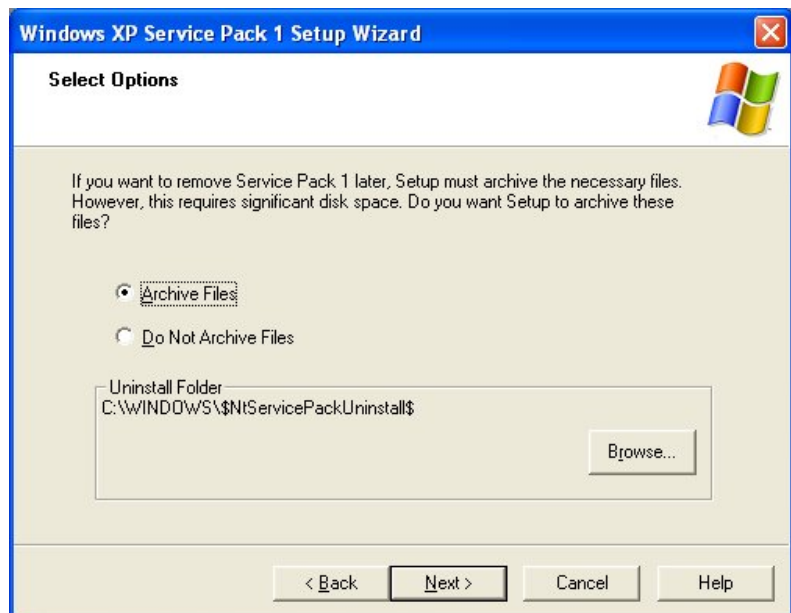


Click "Next" on the first screen.

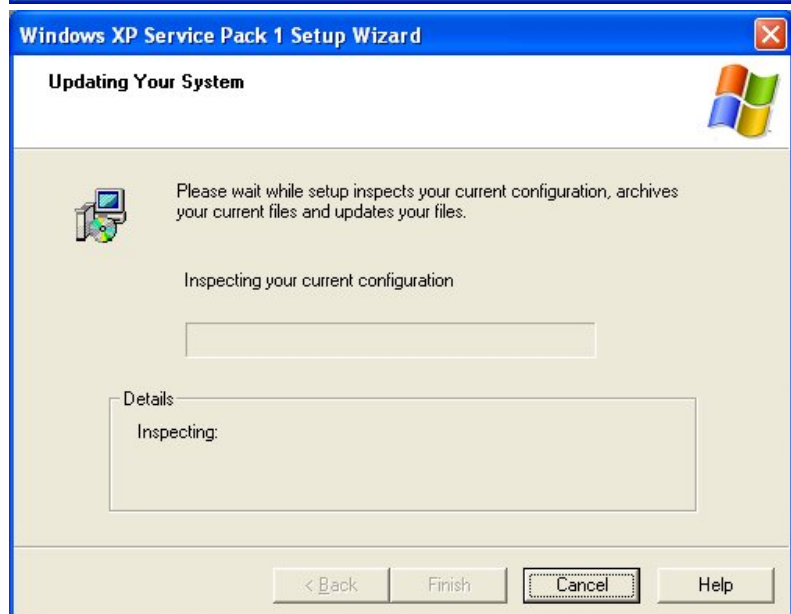


Read the License Agreement and select "I Agree" then click "Next".

On the next screen select "Archive Files" (This will allow you to roll back the installation in case of a failure), then click the "Next" button.



The wizard will inspect your system, check for necessary space, backup files, and install the service pack (this will take some time).



When the install finishes you will be prompted to click the "Finish" button, your computer will then reboot to complete the installation.

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For more information on what this Service Pack corrects, visit the following link to Microsoft's web site:

<http://www.microsoft.com/WindowsXP/pro/downloads/servicepacks/sp1/readmesp.asp>

If you experience any problems installing this Service Pack, please contact our Customer Support Center at 293-3631 or by email at [HSC\\_HelpDesk@hsc.wvu.edu](mailto:HSC_HelpDesk@hsc.wvu.edu)