

# Updating Norton Antivirus Corporate Edition with LiveUpdate

**Norton Antivirus** software has been pre-loaded on your IBM ThinkPad notebook. This software will protect your notebook from most viruses if the virus definitions are kept up to date. To prevent the new viruses that have been discovered since **Norton AntiVirus Corporate Edition** was installed, you **MUST** update your protection (virus definitions) frequently. Otherwise, **Norton AntiVirus** cannot do its job. **LiveUpdate** is already scheduled to update virus definitions files regularly. You can also schedule **LiveUpdates** using the **Norton Program Scheduler**. To manually update the virus definitions, please follow the procedure below.

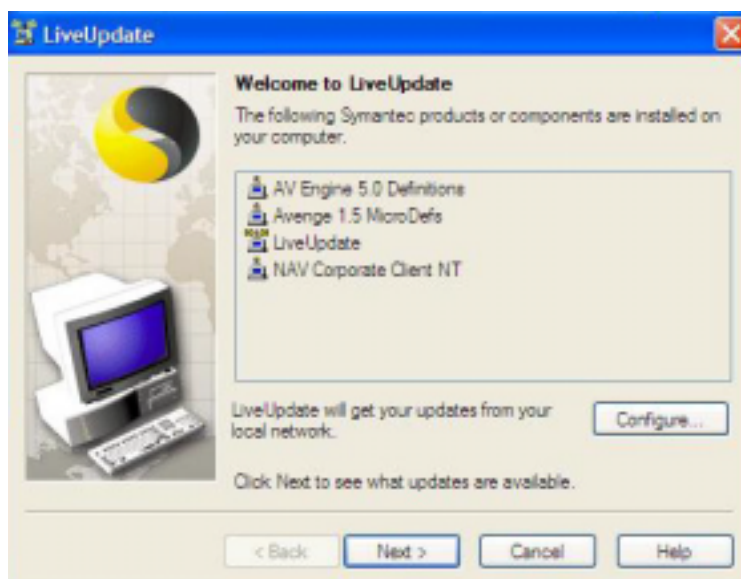
1. **Double** click on the **Norton AntiVirus Corporate Edition** icon in the System Tray, which is located in the lower right hand corner of the screen.



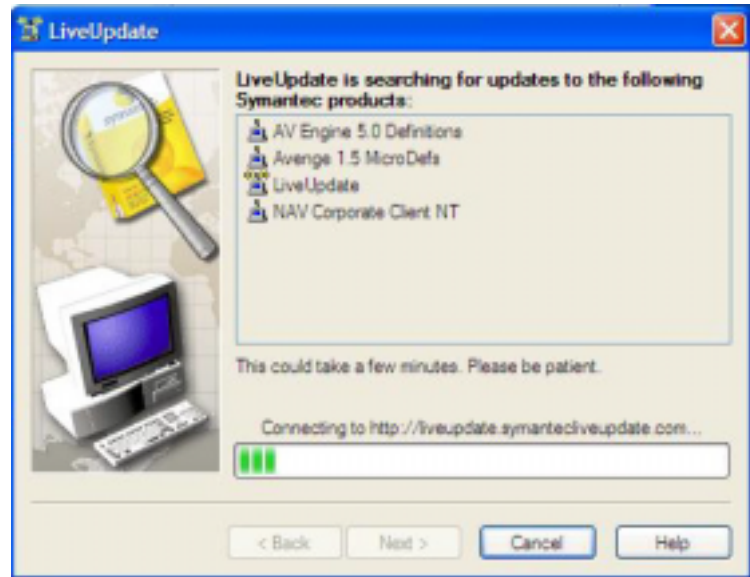
2. The **Norton AntiVirus Corporate Edition** program will start. Click the **LiveUpdate** button to start the virus signature update process.



3. The **LiveUpdate Welcome to LiveUpdate** window will appear. Click the **Next** button.

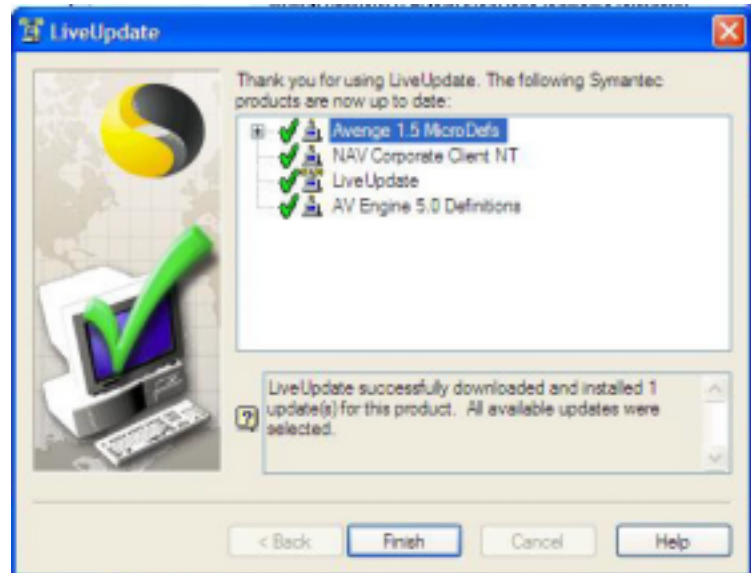


4. The **LiveUpdate is searching for updates to the following Symantec products** window will appear which states: This could take a few minutes. Please be patient.



5. The LiveUpdate window opens and states: Thank you for using LiveUpdate. LiveUpdate successfully downloaded and installed update(s) for the product. All Available updates were selected.

**NOTE:** Depending on the last time your virus signatures were updated, you will either receive a message stating that the update was **successful** or that your virus signatures are **already up to date**. *If for any reason the update is not successful, you should try again at a later time.*

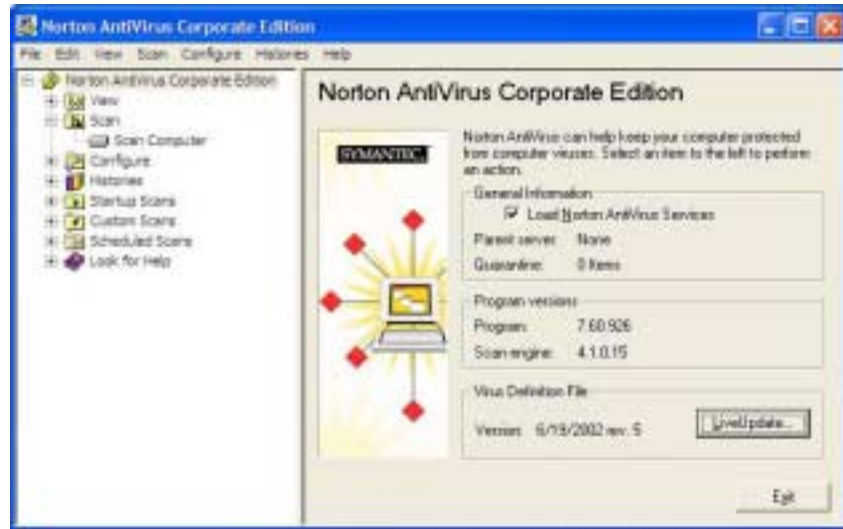


6. Click the **Finish** button to complete the update.

7. The Updating Virus Protection Files window appears



8. Close **Norton AntiVirus Corporate Edition** by selecting the **Exit** button in the lower right hand corner.

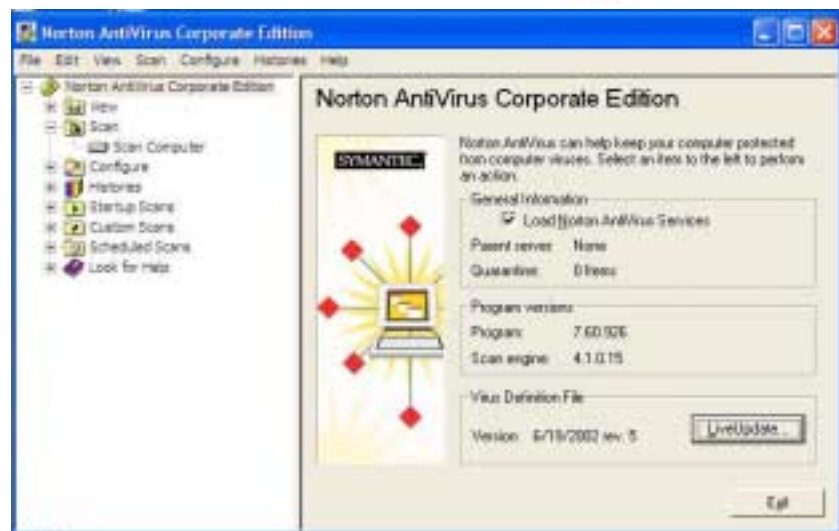


## Scanning Your Computer for Viruses

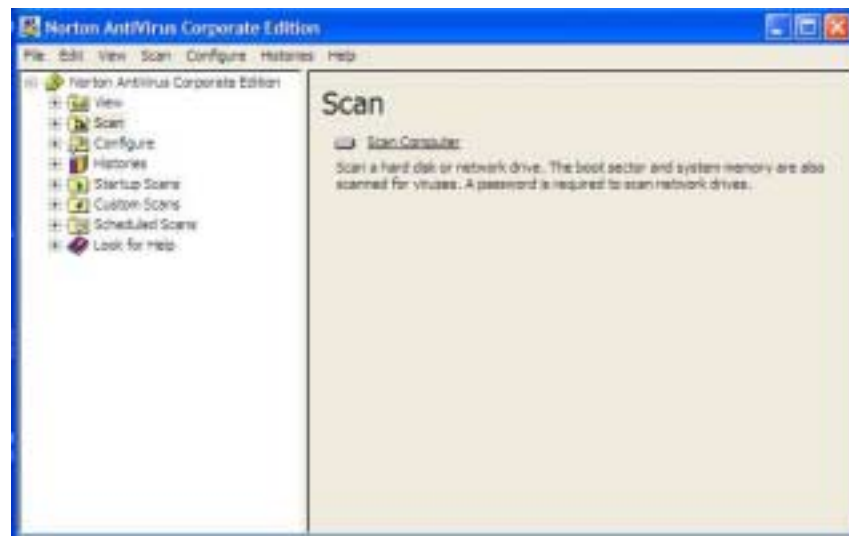
1. **Double** click on the **Norton AntiVirus Corporate Edition** icon in the System Tray, which is located in the lower right hand corner of the screen.



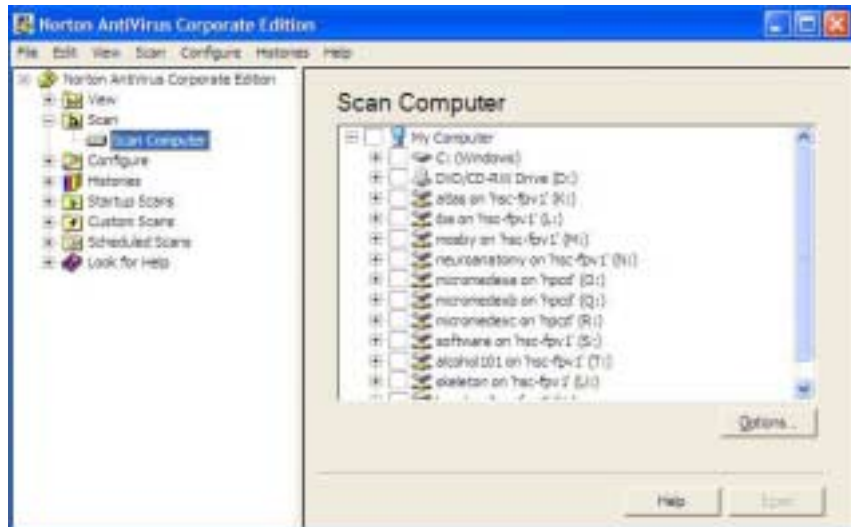
2. In the left portion of the window, click the **minus** next to **Scan**.



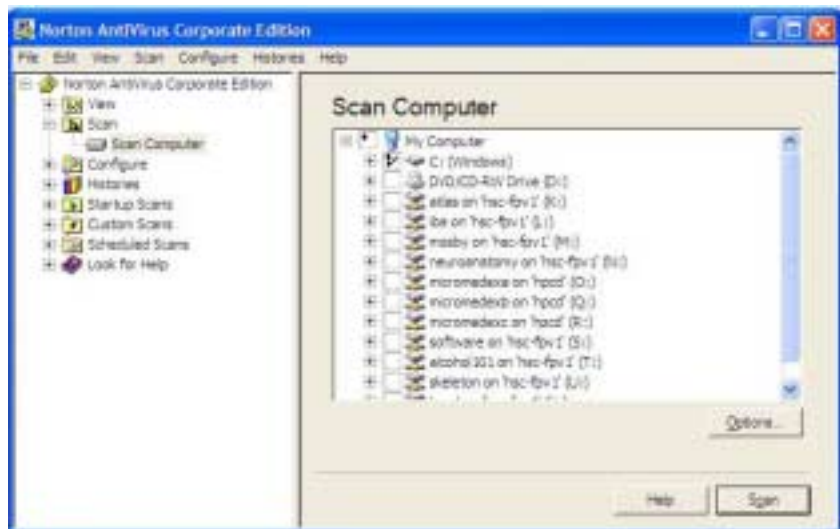
3. Under Scan in the right portion of the window, click **Scan Computer**.



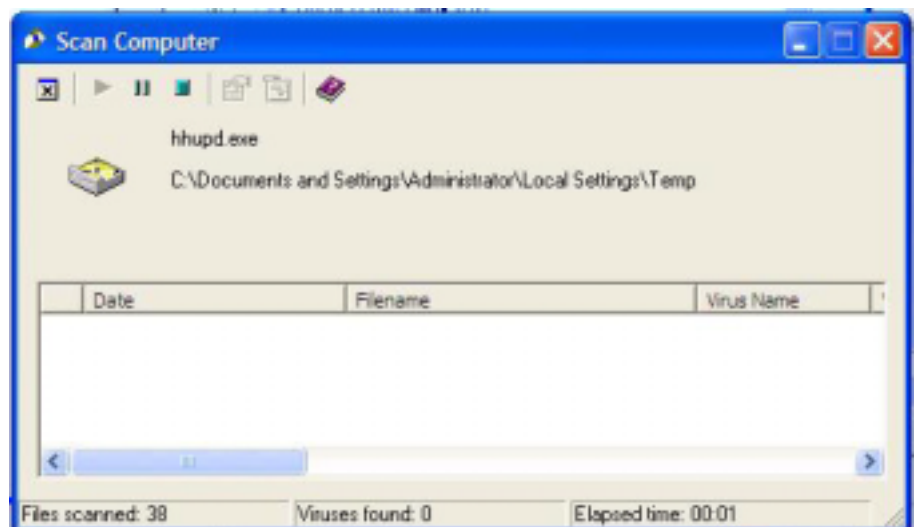
4. In the right Portion of the window place the cursor in the check box next to the C drive **C: (Windows)**.



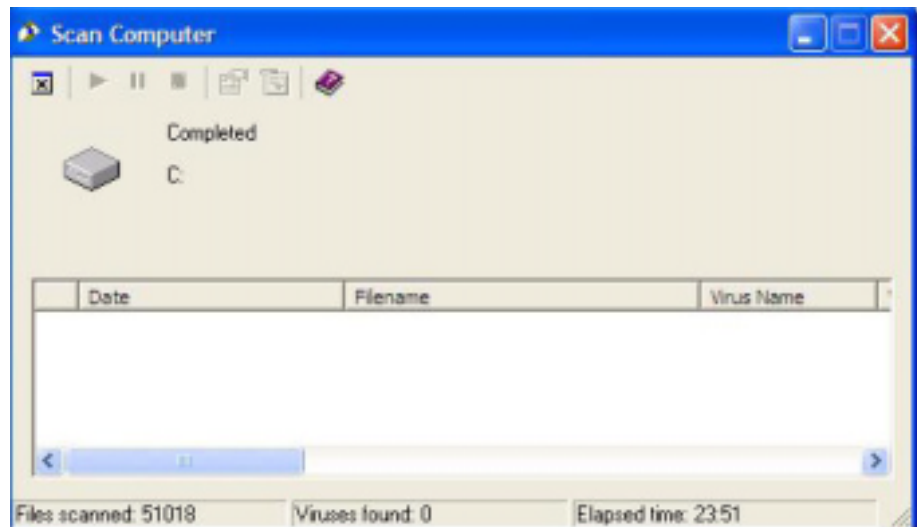
5. A check mark appears in the box, click **Scan**.



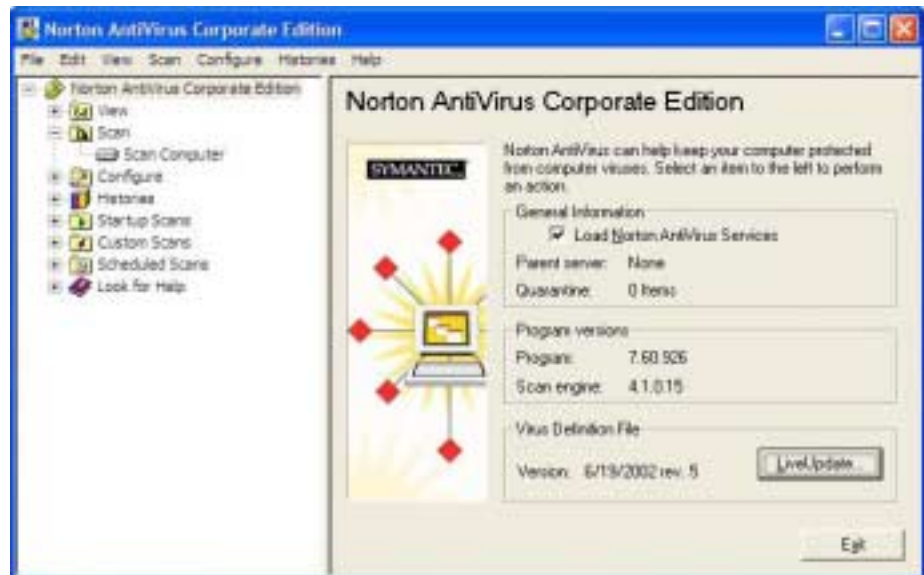
6. The Scan Computer window opens and the program begins scanning the hard drive.



7. If no viruses are found, a window launches that says Complete. Click the X in the upper right corner of the window.



8. Click Exit to close the program.  
If a virus is detected, Norton AntiVirus will automatically quarantine the item.



If you experience any problems updating **Norton AntiVirus Corporate Edition**, please call or visit the Customer Service Center at 293-3631, Room 2264 HSC South.