WVU Vidyo Access Request Form- Department

Department _____

PO Box _____

Main Phone Number _____

Contact Information:

Primary Department Contact

Name _____

Phone _____

Email _____

Primary Technical Contact (Department CSC)

Name _____

Phone _____

Email _____

Normal Office Hours _____

Technical Information:

1. What device (computer, laptop or mobile device) will you need setup with Vidyo access?

   ☐ Desktop Computer: Please provide Username and Location

User Name	Location *(HSC/WVUH/CRH)* & Room Number

   ☐ Laptop: Must be brought to MDTV Office for configuration

   ☐ Mobile Device: Must be brought to MDTV Office for configuration

2. Do you plan to see patients from one stationary exam room or do you plan on having the remote site wheel a cart to the patient's bedside? ☐ Stationary ☐ Mobile

3. Your Department CSC will need to determine if you have the correct computer hardware to support Vidyo.

For a full listing of Vidyo minimum/optimum requirements:

- Please go to: http://www.vidyo.com/knowledge-center
- Click on the Introduction to Vidyo tab
- Then scroll over to Minimum/Optimum Requirements

ITS Recommended Hardware is as follows:

Desktop Computers (PC)	Desktop Computers (Mac)
- Dell OptiPlex 3010 DT - HP Pavilion p7-1380t Desktop PC	- IMac - Mac Mini
Laptop Computers (PC)	Laptop Computers (Mac)
- Lenovo IdeaPad Z500 Touch Laptop - HP Pavilion dv6t-7000 CTO	Macbook Pro
Webcams	
- Logitech HD Pro Webcam C910 - Encodes up to HD - Logitech Pro B910 HD Webcam - Encodes up to HD - Logitech HD Pro Webcam C920 - Logitech Webcam Pro 9000 - Encodes up to HD - Creative Live! Cam Socialize HD - Encodes up to HD	
Mobile Devices	
This list will change often as new products come out, please make sure any device you purchase has a front facing camera and has access to the iTunes or Google Play stores.	
Mac	Android
- iPhone: 5, 4S, 4 - iPod Touch: 5th and 4th generation - iPad: 4th, 3rd, 2nd, iPad Mini	Minimum requirements for an Android device: 1GHz single core ARMv7 processor 512 RAM - OS version 2.2 and above - Speakers - Wireless connectivity - Screen resolution of 480×800 pixels - camera, microphone - Access to Google Play Store *Note: While there are lots of Android devices available, we recommend Samsung or Kindle.*

For step by step instructions on how to get started please go to: http://www.vidyo.com/knowlege-center