WVU Vidyo Access Request Form- External Site

Facility Name _____

Address _____

City _____ Zip Code _____

Main Phone Number _____

Contact Information:

Implementation Team Leader (This will be our main contact at your facility to setup meetings)

Name _____

Phone _____

Email _____

Primary Technical Contact

Name _____

Phone _____

Email _____

Normal Office Hours _____   Number of Technical Staff _____

If using Vidyo for urgent telemedicine consultations, does your facility provide 24/7 on-call technical support? ☐ Yes ☐ No

Technical Information:

1. Is your facility already wired with network jacks in your designated videoconference room(s) that can be used for MDTV video use only? ☐ Yes ☐ No

2. Please visit the following website: http://speedtest.hsc.wvu.edu   to perform a speed test to determine if your facility meets the minimum bandwidth requirement of 384kbps Up & Down for using Vidyo. Please list your results here:

_____	_____	_____	_____	_____
Upload Speed	Download Speed	ms Latency	ms Jitter	% Packet Loss

3. Does your firewall allow for inbound and outbound video traffic? ☐ Yes☐ No☐ Not Sure

4. Is the option to allow phone-bridge only participants into a videoconference a requirement? ☐ Yes ☐ No ☐ Not Sure

5. Will you be utilizing Videoconferencing Hardware (Tandberg/Lifesize) to connect back to WVU?

If Yes:
1. Can you provide a public IP address for your videoconferencing unit? ☐ Yes ☐ No If yes, please list the IP Address here: _____ 2. What is the Make, Model, Firmware version of the unit? | Make	Model	Firmware Version
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If No:
1. What device (computer, laptop or mobile device) will you need setup with Vidyo access? ☐ Desktop Computer ☐ Laptop ☐ Mobile Device 2. Do you plan to present patients from one stationary exam room or do you plan on wheeling a cart to the patient's bedside? ☐ Stationary ☐ Mobile 3. You will need to determine if you have the correct computer hardware to support Vidyo. For a full listing of Vidyo minimum/optimum requirements: • Please go to: http://www.vidyo.com/knowledge-center • Click on the Introduction to Vidyo tab • Then scroll over to Minimum/Optimum Requirements ITS Recommended Hardware is as follows:

Desktop Computers (PC)	Desktop Computers (Mac)
• Dell OptiPlex 3010 DT • HP Pavilion p7-1380t Desktop PC	• IMac • Mac Mini
Laptop Computers (PC)	**Laptop Computers (Mac)**
• Lenovo IdeaPad Z500 Touch Laptop • HP Pavilion dv6t-7000 CTO	• Macbook Pro
Webcams	
• Logitech BCC 950 ConferenceCam • Logitech HD Pro Webcam C910 - Encodes up to HD	

- Logitech Pro B910 HD Webcam - Encodes up to HD
- Logitech HD Pro Webcam C920
- Logitech Webcam Pro 9000 - Encodes up to HD
- Creative Live! Cam Socialize HD - Encodes up to HD

Mobile Devices
This list will change often as new products come out, please make sure any device you purchase has a front facing camera and has access to the iTunes or Google Play stores.

Mac	Android
- iPhone: 5, 4S, 4 - iPod Touch: 5th and 4th generation - iPad: 4th, 3rd, 2nd, iPad Mini	Minimum requirements for an Android device: 1GHz single core ARMv7 processor 512 RAM - OS version 2.2 and above - Speakers - Wireless connectivity - Screen resolution of 480×800 pixels - camera, microphone - Access to Google Play Store *Note: While there are lots of Android devices available, we recommend Samsung or Kindle.*

Please go to: http://www.vidyo.com/knowlege-center for step by step instructions on how to get started.