## Spok Notification Process (Remote Sites)

Go to Connect page from Desktop PC.	http://connect.wvuhealthcare.com/
Select On Call	On Call
Login with your sites username and password	Login
Select OnCall Tab	Spōk Directory OnCall Welcome: Guest
Select Pediatrics-Tele-NICU and the daily on-call calendar appears	Select The Department Tele-ED HSC
Select the pager of the provider on-call.	Pager AMC Device
A new window will open	
<ul> <li>If device is an AMC Device or Alpha Pager Types message including the following items:</li> <li>Site Name</li> <li>Call back telephone number including area code</li> <li>Patient Name</li> <li>DOB</li> <li>MRN</li> </ul>	Spok Web Paging - Todd Crocco   Device   MOBILE CONNECT   Device Information   Provider:   Mobile   Status:   Uper:   AMC Device   -Cindy Barnes   -Cindy Barnes   -Cindy Barnes   -Cindy Barnes   -Cindy Barnes   Characters Remaining: 236   Message Priority   © Low @ Normal @ High   Stop Don't forget to add your callback number with proper area code.
If device is numeric pager, enter call back phone number including area code.	