Whitelist Learning Space in Kaspersky Internet Security

From the Start menu, open Kaspersky Internet Security. At the bottom left of the Kaspersky window, click the settings icon.

In the left pane, select Protection. In the right pane, select Web Anti-Virus.
Click Advanced Settings.

Click Configure trusted URLs
Click Add.

Enter "157.182.103.46" in the Address mask field and Select Active. Also add "mls.hsc.wvu.edu" in the Address mask field and select Active as well. If you use Eastern's or Charleston's LearningSpace also add "10.3.70.29" and "157.182.163.115" and Mark the Status as Active.

Click Add.
Verify that the Web address mask is present and active.
You can then close the Trusted URL window and the main Kaspersky window.

Now login to LearningSpace and view your videos again

If you are still having issues please contact the HSC Helpdesk or call WVSTEPS at 304-293-7837